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## NOTICE FOR INTERNET EXPLORER USERS

Starting Monday, May 24, 2021, iGO e-App<sup>®</sup> will no longer support the Internet Explorer 11 (IE 11) browser. This means some browser features and content, such as the Credit Card Token process, will not be available.

## **Browsers** beware

If you attempt to use iGO e-App<sup>®</sup> with IE 11, or any out-of-date browser, you will receive this message:

"Your browser is no longer supported. Some features and content may not work."

Active Transamerica Lifetime<sup>SM</sup> & Transamerica Final Expense Solutions cases If you are using IE 11 and trying to complete a Lifetime or Final Expense case, the signature process will not be available. A separate message will be displayed reminding you that IE is no longer supported. Don't be alarmed.

If you receive either of these messages, please log off, close your browser, and restart iGO e-App<sup>®</sup> with one of the supported browsers. iGO e-App<sup>®</sup> is best viewed using Microsoft Edge 89, Google Chrome 89, Firefox 87, or Safari 14. Most are available to download for free when you visit their website.

If you have any questions, please contact your Transamerica support team.

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