

Life Insurance

ACCELERATE YOUR SERVICE

e-Delivery and Signature Collection



Cincinnati Life's e-delivery process can save you time and enhance your client's experience. AlphaTrust® provides a safe and flexible solution powered by iPipeline® to deliver documents and collect client signatures quickly and securely.

Why e-delivery

You and your clients will find e-delivery to be:

- Safer – The policy is not sent through the mail or other delivery service. The website is secure and requires user authentication to open the file. You and your client can also store the policy electronically instead of putting it in a file cabinet or drawer.
- Easier – You can log in and complete the process in less than five minutes. You don't need to open the mail, sign forms and return them to us. It is all part of the automated process.
- Faster – Policy and document delivery times are reduced from weeks to hours.
- Greener – An e-policy involves less paper. You can save a PDF or print a copy... whichever works for you.

How it works

1. The Cincinnati Life case manager creates the e-package, which will include
 - The policy
 - Copy of the application
 - Pre-authorized Withdrawal Agreement
 - Statement of Good Health & Insurability
 - Any other amendments or supporting documents
2. For agents under BGAs, an email notification goes to the BGA for review and approval; otherwise, the email notification is sent directly to the agent. The agent then reviews the package and e-signs any necessary forms. Once completed, an email is sent to the client for review and signatures.
3. The client reviews the e-package, signs any necessary forms and then submits.

Still have questions?

Find additional information in e-Delivery Frequently Asked Questions, Form CLI-20175, available in agency portal under Marketing, Resources and Marketing Materials.



Everything Insurance Should Be®