BULLETIN

A Communication from the Life Insurance Division



- DATE: September 30, 2019
 - **TO:** Broker General Agencies, Life Insurance Producers, Office Administrators, and Technical Staff
- SUBJECT: NOTICE: Change of Mailing Address for Lynchburg Operations



Change of Mailing Address for Lynchburg Operations Effective October 1, 2019

Pacific Life's Document Processing Center in Lynchburg, VA is relocating to our Omaha, NE office. Beginning October 1, 2019, please use the following mailing addresses for all documents:

New Business <u>NEW Regular Mail:</u> Pacific Life Insurance Company – Lynchburg Operations PO Box 2869 Omaha, NE 68103-2869	Customer Service <u>NEW Regular Mail:</u> Pacific Life Insurance Company – Lynchburg Operations PO Box 2873 Omaha, NE 68103-2873	
Replacing P.O. Box 42000, Lynchburg, VA 24506-4200 Licensing & Commissions <u>NEW Regular Mail:</u> Pacific Life Insurance Company – Lynchburg Operations PO Box 2375 Operations NE C0102 2275	NEW Overnight Mail Pacific Life Insurance Company – Lynchburg Operations	
Omaha, NE 68103-2375 Replacing P.O. Box 42002, Lynchburg, VA 24506-4202	Replacing 750 Main Street, Lynchburg, VA 24504	

Please Note:

- Documents or premium payments that are received at the Lynchburg Operations Center after October 1, 2019 will be forwarded to the new document processing center and delays in processing are expected to be 5-7 business days.
- Addresses on point-of-sale forms and other materials will be updated gradually to reflect this new address.

Pacific Life remains committed to making it easier for broker general agencies (BGAs) and life insurance producers to do business with us. It is our goal to make this transition as smooth as possible. If you have any questions, please contact your Pacific Life representative.

Pacific Life is a product provider. It is not a fiduciary and therefore does not give advice or make recommendations regarding insurance or investment products.



Pacific Life Insurance Company is licensed to issue insurance products in all states except New York. Product availability and features may vary by state. Insurance products and their guarantees, including optional benefits and any crediting rates, are backed by the financial strength and claims-paying ability of the issuing insurance company. Look to the strength of the life insurance company with regard to such guarantees as these guarantees are not backed by the broker-dealer, insurance agency, or their affiliates from which products are purchased. Neither these entities nor their representatives make any representation or assurance regarding the claims-paying ability of the life insurance company.

This bulletin is distributed through Pacific Life Insurance Company, Lynchburg, VA (844) 276-5759.

Pacific Life Insurance Company's Home Office is located in Newport Beach, CA.

Investment and Insurance Products: Not a Deposit	Not Insured by any Federal Government Agency	
Not FDIC Insured	No Bank Guarantee	May Lose Value