



Transition Guidelines

Nationwide CareMatters® II

On May 13, 2019, Nationwide is introducing Nationwide CareMatters II, a new Linked Benefit product with more features than the original CareMatters. CareMatters II will offer more accessibility, a broader appeal, expanded features, and more opportunities for you to help your clients. Most importantly, CareMatters II will continue our strong cash indemnity story – that helps clients pay for their care the way they want it: in a familiar environment, be it in their own home or in their community.

We will continue to offer Nationwide YourLife CareMatters for now but will close the product for new business prior to 12/31/2019.

As of May 13, 2019, our new product is not available in AZ, CA, CT, DC, DE, FL, HI, IN, MT, ND, NJ, NY, PR, SD, and VI.

Please use these guidelines when considering transitioning to the new product.

Old Product	New Product
Nationwide YourLife CareMatters	Nationwide CareMatters II

As of May 13, 2019, any pending cases for Nationwide YourLife CareMatters will continue to be underwritten as such unless changing to Nationwide CareMatters II is requested.

For pending applications that have already been sent to Nationwide as of May 13, 2019 and wish to transition to CareMatters II, the existing application will be closed and all new CareMatters II paperwork will need to be completed. A new personal history interview will also be required if one has already been completed. If a cognitive screening has been done, that can be reused and will not need to be completed again.

All applications for CareMatters II are contingent on state and firm approval of the product.

Please call us if you have any questions or need assistance. We appreciate your business and are glad to help.



National Sales Desk: 1-800-321-6064
Brokerage General Agents: 1-888-767-7373
NFN National Sales Desk: 1-877-223-0795

Guarantees are backed by the claims-paying ability of the issuing insurance company.
Products are issued by Nationwide Life Insurance Company and Nationwide Life and Annuity Insurance Company, Columbus, Ohio.
Nationwide, the Nationwide N and Eagle, Nationwide is on your side and Nationwide YourLife are service marks of Nationwide Mutual Insurance Company. © 2019 Nationwide

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