

Two-Factor Authentication for LincolnFinancial.com

The next step in the evolution of our web security is to make Two-Factor Authentication (TFA) mandatory at login for all Lincoln clients via a phased rollout through the end of 2018.

We will communicate the rollout of the mandatory security feature to customers based on when their accounts will be impacted. During the online login process, users will be presented with a new screen requiring them to set up two-factor authentication using either voice or text.

When is it happening?

- Phase 1: August –
 - All TPAs
 - Life & annuity consumers who do not also have RPS *Lincoln Alliance*® or plans
 - Group Protection members who do not also have RPS *Lincoln Alliance*® plans
 - Group Protection administrators who do not also support RPS *Lincoln Alliance*® plans
 - RPS participants and plan sponsors with Multi-Fund®, Lincoln GVA or *Lincoln Director*SM who do not also have Lincoln Alliance® plans
- Phase 2: September - 1/3 of all *Lincoln Alliance*® program plan participants and plan sponsors, Lincoln personal accounts for advisors
- Phase 3: November – All advisors, delegates (including back office assistants) and broker-dealer firms, remaining 2/3 of *Lincoln Alliance*® program plan participants and plan sponsors

Securing your Lincoln accounts and products is a shared responsibility, requiring all of us to do our parts. Visit LincolnFinancial.com for more information about our [Cybersecurity Program](#) and how to protect your accounts and information. If you or your clients have questions, please [click here](#).

Two-Factor Authentication for LincolnSolutionsCenter.com

In today's digital environment, protecting data is of paramount importance and you are an important component of safeguarding client information.

To further guard client information, Lincoln has added an advanced security step – TFA. This mandatory extra layer of security requires you to provide a confirmation code in addition to your username and password when accessing www.LincolnSolutionsCenter.com.

A Few Extra Steps to Help Protect Your Clients' Data

These steps are well worth the extra layer of security it will provide. **Beginning November 1, 2018**, you will need to:

- Enter your username and password to access the site as you normally would.
- Enroll in two-factor authentication by registering a valid phone number to receive the code in one of two ways:
 - Use a text enabled mobile device to receive a text message.
 - Use a mobile device or land line to receive an automated phone call.

The next time you log into www.LincolnSolutionsCenter.com, you will receive your confirmation code via the preferred method you selected earlier. Detailed guidance and support information is available on the www.LincolnSolutionsCenter.com site.

For assistance, contact the FASTeam at 1-888-275-4223, Option 2 or LFAFAST@lfg.com.