# SEARCH AND SAVE CENTER
## TOOL TIPS

**Capital BLUe**

# HOW DO I FIND A PROVIDER THAT OFFERS TELEHEALTH SERVICES?

**Use the filer option at the bottom of the search screen**

# LOOKING FOR A BEHAVIORAL HEALTH PROVIDER THAT OFFERS TELEHEALTH?

**Looking for a behavioral health provider that offers telehealth?**

1. **Select Doctor**
2. **Select the Network**
3. **Select "view all" under the Specialty filter. Check all of the specialties (e.g. Psychiatry, Counseling/Social Work, Behavioral Medicine) that apply.**
4. **Select "Telehealth" as your filter option under "other options".**

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# PROVIDERS WITH MULTIPLE LOCATIONS

Did you know that we provide "ALL" participating provider locations in one search?

1. Search a specific provider.
2. Once you locate the provider, go to the locations tab.
3. All locations for that provider will be listed AND we only display the locations that are par with the network you are searching in.

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# DOWNLOAD AND PRINT

Don't forget, you can now download your search results!

1. Select the Download feature at the right of the results screen

2. The PDF will download

3. Click on the PDF and save to either your desktop or H drive. You can then pull up the PDF and e-mail out!



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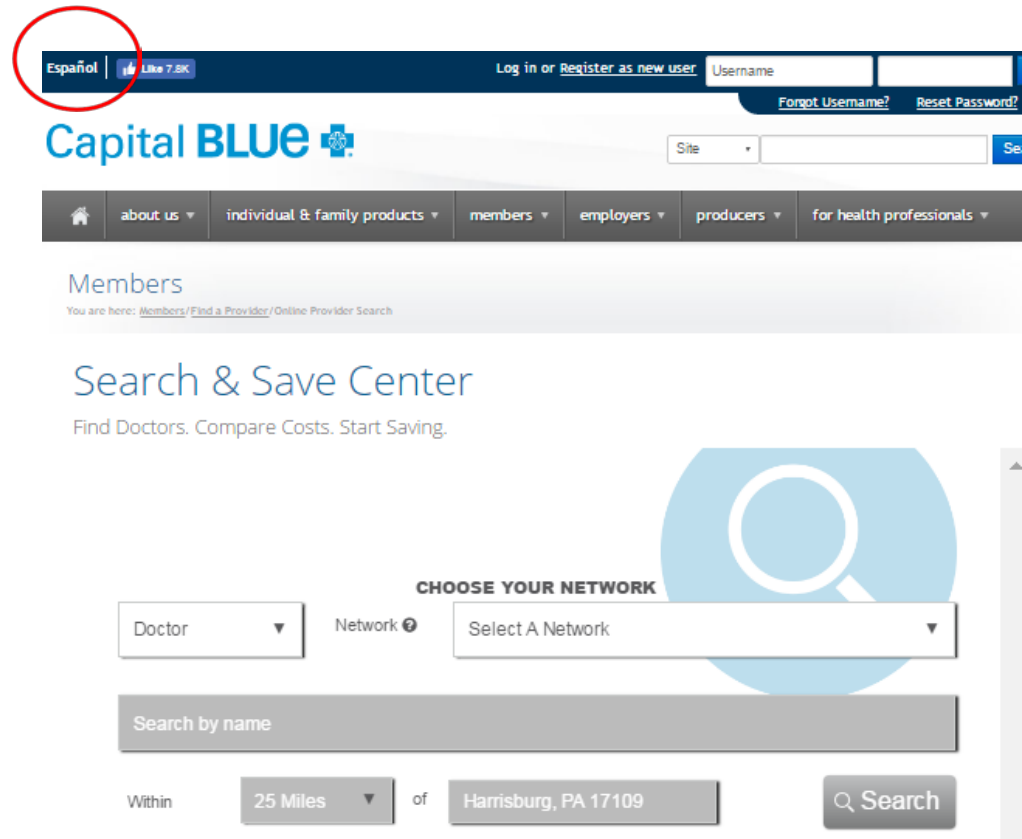
# SPANISH AVAILABLE

Did you know we offer a Spanish version of the provider finder?

Select the Spanish option at the top of the provider finder page. Most of the content will convert to Spanish. Certain words do not convert, such as the providers name and address.

# QUICKEST WAY TO FIND A HOSPITAL

**Quickest way to find local hospitals?**

1. **Select Hospital**
2. **Select the Network and Location**
3. **Select "Hospital – General Acute Care" as the specialty filter at the bottom of the page.**
4. **Select "Search"**



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# LOOKING FOR A OUT OF AREA PCP?

How do I find a PCP out of area? Most out-of-area Blue plans do not report their providers as a PCP, so we have to search these providers based using a PCP specialty filter.

1. If you need a PCP out-of-area, use your filter section at the bottom and select one (or all) of the following specialties to search;

2. Internal Medicine

3. Pediatrics

4. Family Practice

5. General Practice

6. Nurse Licensed Practice/PCP

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# NEED A PCP FOR A SPECIFIC NETWORK?

**Looking for just PCP providers in a specific network?**

1. **Select Doctor**
2. **Select the Network and Location**
3. **Select Primary Care Physician/Physician of choice from the filters at the bottom of the page under "Other options"**



Search & Save Center

Find Doctors. Compare Costs. Start Saving.

**CHOOSE YOUR NETWORK**

Doctor ▼    Network ⊘    Select A Network ▼

Search by name

Within    25 Miles ▼    of    Harrisburg, PA 17109    🔍 Search

**Filter Options**

Other Options _View all_
- ☑ Primary Care Physician And Physician Of Choice
- ☐ Accepting New Patients
- ☐ Evening Hours
- ☐ Weekend Hours
- ☐ Electronic Rx

Specialty _View all_
- ☐ Dermatology
- ☐ Family Practice
- ☐ General Practice
- ☐ Gynecology
- ☐ Orthopedics

Gender
- ○ Male
- ○ Female

Languages _View all_
- ☐ Chinese
- ☐ French
- ☐ German
- ☐ Korean
- ☐ Spanish

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# VERIFY OPENNESS STATUS

# HOW TO FIND A LAB

**Looking for a lab? These providers currently fall under "Hospital".**

1. **Select Hospital**
2. **Select the Network and Location**
3. **Select "Lab" as the specialty filter at the bottom of the page.**
4. **Select "Search"**



Search & Save Center
Find Doctors. Compare Costs. Start Saving.

CHOOSE YOUR NETWORK

Hospital ▼    Network ●    Select A Network ▼

Search by name

Within    25 Miles ▼    of    Harrisburg, PA 17109    🔍 Search

Filter Options

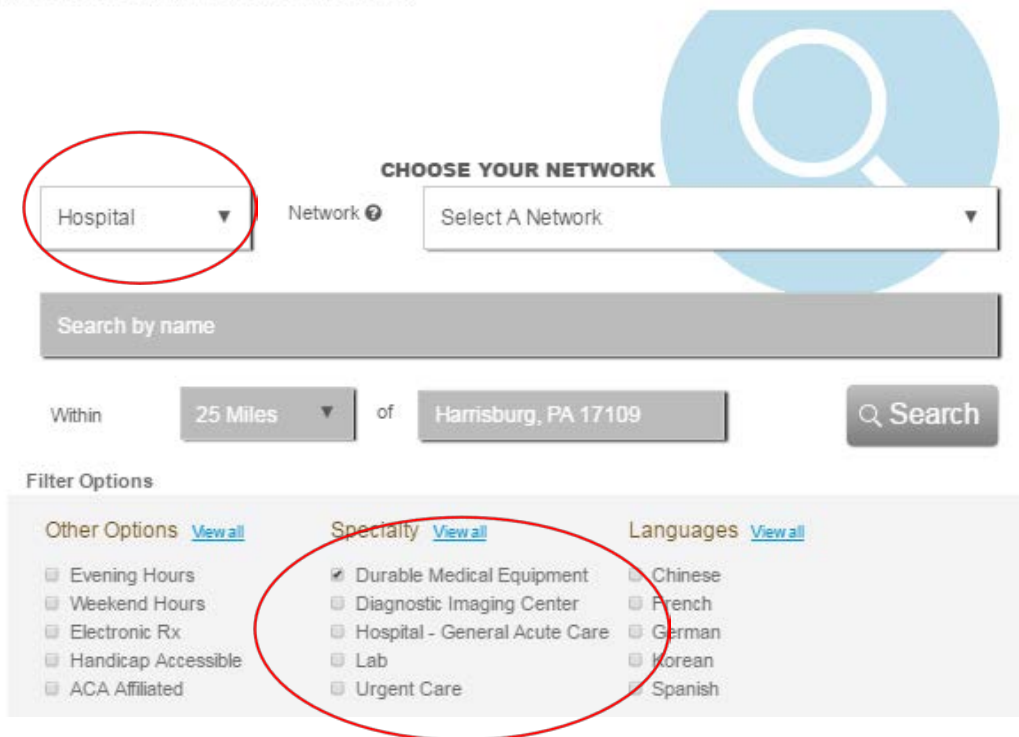| Other Options View all | Specialty View all | Languages View all |
|---|---|---|
| ☐ Evening Hours | ☑ Lab | ☐ Chinese |
| ☐ Weekend Hours | ☐ Diagnostic Imaging Center | ☐ French |
| ☐ Electronic Rx | ☐ Durable Medical Equipment | ☐ German |
| ☐ Handicap Accessible | ☐ Hospital - General Acute Care | ☐ Korean |
| ☐ ACA Affiliated | ☐ Urgent Care | ☐ Spanish |

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# HOW TO FIND A DURABLE MEDICAL EQUIPMENT SUPPLIER (DME)

**Looking for a Durable Medical Equipment (DME) provider? These providers fall under "Hospital" based on our provider contracts. Select Hospital**

1. **Select the Network and Location**

2. **Select "Durable Medical Equipment" as the specialty from the filters at the bottom of the page.**

3. **Select "Search"**

Search & Save Center

Find Doctors. Compare Costs. Start Saving.

**CHOOSE YOUR NETWORK**

Hospital ▼   Network ❓   Select A Network ▼

Search by name

Within   25 Miles ▼   of   Harrisburg, PA 17109   🔍 Search

Filter Options

| Other Options View all | Specialty View all | Languages View all |
|---|---|---|
| ☐ Evening Hours | ☑ Durable Medical Equipment | ☐ Chinese |
| ☐ Weekend Hours | ☐ Diagnostic Imaging Center | ☐ French |
| ☐ Electronic Rx | ☐ Hospital - General Acute Care | ☐ German |
| ☐ Handicap Accessible | ☐ Lab | ☐ Korean |
| ☐ ACA Affiliated | ☐ Urgent Care | ☐ Spanish |

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