



Where to send applications

Medicare Advantage Plans

Aetna

Broker Support: 866-714-9301
Customer Service: Phone number differs by plan. Shown on the member ID card.
Fax: 866-441-2341

Independence Blue Cross

Customer Service: 888-234-3313
Fax: 215-754-5170

Capital BlueCross

Customer Service: 888-732-4968
Fax: 717-526-3228
For broker support call your Territory Rep or URL.

Cigna Health Spring

Broker Support: 866-442-7516
Customer Service: 800-668-3819
Fax: 855-246-5870

Coventry

Broker Support: 866-714-9301
Customer Service: Phone number differs by plan. Shown on the member ID card.
Fax: 888-554-7668

Excellus

Customer Service: 877-883-9577
Fax: 888-638-6943

Gateway Health Plan

Broker Support: 888-871-0417
Customer Service: 800-685-5209
Fax: 888-551-9101

Geisinger Gold

Broker Support: 866-488-6653
Customer Service: 800-498-9731
Fax: 570-214-1552

Highmark Medicare

Broker Support: 800-652-9459
Customer Service:
- Freedom Blue: 800-550-8722
- Community Blue (HMO):
888-234-5397
- Community Blue (PPO):
888-757-2946
- Security Blue(HMO):
800-935-2583
Fax: 888-663-0258

Horizon Blue Cross Blue Shield

Broker Support: 973-377-2220
Customer Service: 800-365-2223
Fax: 973-377-6887

Humana

Broker Support: 800-309-3163
Customer Service: 800-457-4708
Fax: 877-889-9936

UnitedHealthCare

Broker Support: 888-381-8581
Customer Service: 800-643-4845
Fax: 501-262-7070

UPMC for Life

Broker Support: 610-203-3407
Customer Service: 877-539-3080
Fax: 412-454-7766

Vibra Health Plan

Broker Support: 844-440-4630
Customer Service: 844-388-8268
Fax: 844-260-7923

Medicare Supplement Plans

AARP

Broker Support: 888-381-8581
Customer Service: 800-523-5800
Fax: 888-836-3985

Aetna / American Continental

Broker Support: 800-264-4000
Customer Service: 800-264-4000
Fax: 877-380-2777

Americo

Broker Support: 800-231-0801
Customer Service: 877-212-2346
Fax: 855-864-8526

Capital BlueCross

Customer Service: 888-732-4968
Fax: 717-651-8266
For broker support call your
Territory Rep or URL.

Central States Indemnity

Broker Support: 855-664-5517
Customer Service: 855-664-5517
Fax: 855-304-2855

Cigna

Broker Support: 877-454-0923
Customer Service: 877-454-0923
Fax: 877-704-8186

Companion Life

Broker Support: 888-220-0466
Customer Service: 888-220-0466
Fax: 855-860-0992

Equitable

Broker Support: 800-352-5150
Customer Service: 800-352-5160
Fax: 888-352-5126

Excellus

Customer Service: 877-883-9577
Fax: 888-638-6943

Gerber

Broker Support: 877-617-5592
Customer Service: 877-778-0839
Fax: 866-422-9139

Guarantee Trust Life

Broker Support: 800-323-6907
Customer Service: 800-338-7452
Fax: 847-699-8493

Highmark Medicare

Broker Support: 800-652-9459
Customer Service: 800-345-7808
Fax: 888-663-0258

Horizon Blue Cross Blue Shield

Broker Support: 973-377-2220
Customer Service: 800-365-2223
Fax: 973-377-6887

Humana

Broker Support: 800-309-3163
Customer Service: 800-866-0581
Fax: 877-889-9936

Liberty Bankers

Broker Support: 844-770-2400
Customer Service: 844-770-2400
Fax: 855-493-9242

Manhattan Life

Broker Support: 800-877-7703
Customer Service: 800-877-7703
Fax: 713-583-2738

Medico Corp

Broker Support: 800-547-2401
Customer Service: 800-228-6080
Fax: 844-850-2550

Mutual Of Omaha

Broker Support: 800-775-6000
Customer Service: 800-775-6000
Fax: 402-997-1910

New Era / Philadelphia American

Broker Support: 800-713-4680
Customer Service: 800-552-7879
Fax: 281-368-7344

Oxford

Broker Support: 800-308-2318
Customer Service: 800-308-2318
Fax: 877-584-2777

Sentinel

Broker Support: 888-510-0668
Customer Service: 888-540-0668
Fax: 855-589-8577

Thrivent

Broker Support: 844-221-7813
Customer Service: 800-847-4836
Fax: 855-400-9598

Transamerica

Broker Support: 877-234-4848
Customer Service: 800-322-7164
Fax: 866-834-0437

United American

Broker Support: 800-925-7355
Customer Service: 800-331-2512
Fax: 972-767-4462

Part D Prescription Drug Plans

AARP

Broker Support: 888-381-8581
Customer Service: 800-523-5800
Fax: 501-262-7070

Aetna

Broker Support: 866-714-9301
Customer Service: Phone number differs by plan. Shown on the member ID card.
Fax: 888-665-6296

Coventry / Advantra

Broker Support: 866-714-9301
Customer Service: Phone number differs by plan. Shown on the member ID card.
Fax: 866-415-2232

Envision

Broker Support:
envisionagentsupport@envisionrx.com
Customer Service: 866-250-2005
Fax: 844-293-4756

Highmark

Broker Support: 800-652-9459
Customer Service: 800-290-3914
Fax: 888-663-0258

Horizon Blue Cross Blue Shield

Broker Support: 973-377-2220
Customer Service: 800-365-2223
Fax: 973-377-6887

Humana

Broker Support: 800-309-3163
Customer Service: 800-457-4708
Fax: 877-889-9936

SilverScript

Broker Support: 888-277-4174
Customer Service: 866-235-5660
Fax: 866-552-6205*

*Within 24 hours of application receipt-agents are required to data enter their own enrollments onto the enrollment portal. Within 24 hours of portal entry-agents must submit a copy of all pages of the application and SOA (if SOA was required).

Wellcare

Broker Support: 866-822-1339
Customer Service: 866-439-1189
Fax: 866-473-9124