



FAQs for the New NAHU Website

General Information:

Where do I login to B2B to connect with other NAHU members?

- B2B is located in the website footer with NAHU's other social media platforms and in the mega-menu under resources.

Is there a central hub on the NAHU website to access member-exclusive webinars?

- Yes! You can locate member-exclusive webinars, such as Compliance Corner, Live from NAHU!, and Running Your Business webinars, in the resources section under publications.

Where is Find an Agent located?

- Find an Agent is located in the website's header and footer in the consumer section titled, "Looking for an Agent?," as well as under the membership section.

What is the "Who We Are" section?

- In this section you will find NAHU's mission and vision, bylaws, policy and procedures, Board of Trustees and staff directories.

Where can I find leadership committees and chapter leaders?

- Membership – Leadership & Chapter Search

Public Relations:

Where do I go to find the media tools?

- Resources – Leadership Resources – Tools – Media for Chapters

How do I find our media hits?

- Resources – Leadership Resources – Leadership Reports – Media Reports

How do I find the NAHU infographics?

- Resources – Promote Yourself – Infographics

Where are the training media guidebooks and webinars?

- Resources – Leadership Resources – Guidebooks/Handbooks



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How do I find the criteria for the media relations awards?

- Resources – Awards – Chapter Awards

How can I apply to be a media spokesperson?

- Resources – Promote Yourself – Spokesperson Database

I'm a new media chair and want to learn more about my roles and responsibilities. Where do I go?

- Resources – Leadership Resources – Guidebooks/Handbooks

Where do I go to find press release templates?

- Resources – Promote Yourself – Media Templates

Events:

What can I find in the events section of the website?

In the events section you will find a calendar of upcoming events, including classroom professional development courses, compliance corner webinars, and national, regional and state conferences. If you are looking for a particular event, you can sort by type and region in the right hand column.

Professional Development:

Where can I find information about the REBC designation program?

- Professional Development – Registered Employee Benefits Consultant (REBC) Designation

Where can I find information about NAHU certification courses?

- Professional Development – Certification Courses

Where is the Online Learning Institute located?

- Professional Development – Online Learning Institute

Where can I find information about the federally facilitated Marketplace training?

- Professional Development – Govt. Sponsored Certification Training – FFM Agent Training



FAQs for the New NAHU Website

How do I access the DC Health Link Training?

- Professional Development – Govt. Sponsored Certification Training – DC Health Link

How can I find speakers for my chapter events?

- Professional Development – Speakers Bureau

Where are resources that chapters can take advantage of for continuing education credits and to generate revenue?

- Resources – Leadership Resources – Revenue Generators

Government Affairs:

Where can I find the infographics?

- Resources – Promote Yourself – Infographics

Where can I find the Operation Shout page?

- Advocacy – Operation Shout!

Where can I find Compliance Corner information and webinars?

- Compliance Corner portal located on the homepage and in Resources – Compliance Corner – Webinars, Blog, Q&A

Where do I go to find the NAHU position papers?

- Advocacy – Policy Documents – Position Papers

Where do I go to find the NAHU comment letters?

- Advocacy – Policy Documents – Comment Letters

Membership:

How do I sign into the website?

- Click the sign-in button at the top of the homepage.



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How do I access my NAHU account?

- Membership – My Account

How can someone join NAHU or get a printable application?

- Click the Join NAHU button on the homepage or go to Membership – Join Now

How can I renew my membership?

- Membership – Renew Now

Where do I find information on member benefits?

- Resources – Member Benefits

Where can I find information on LTC and Medicare?

- The LTC and Medicare portals are located on the NAHU homepage and in the resources section of the website.

How do I access eCommerce to run online membership reports?

- Resources – Leadership Reports – eCommerce

Where are the monthly membership reports located?

- Resources – Leadership Reports – Membership Reports

Where can I find membership leadership tools?

- Resources – Leadership Resources – Tools – Membership