



Electronic ID Cards Available

Producer Communication #746

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Message

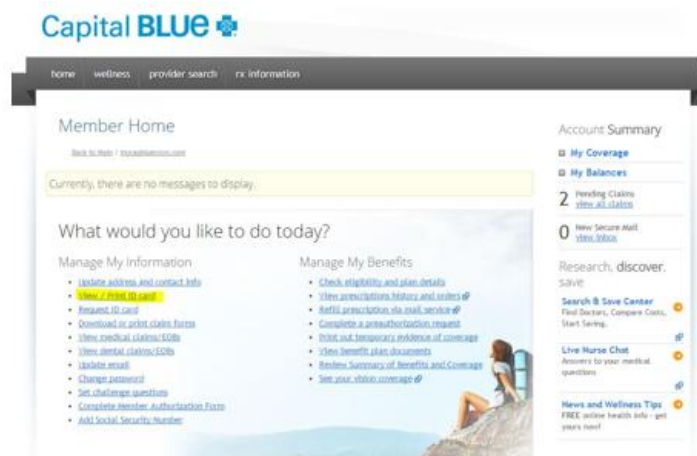
Capital BlueCross members can now view or print electronic copies of their ID cards through their secure accounts on capbluecross.com from a desktop computer, smart phone or tablet.

Card images become available after enrollment data is passed and processed to the ID card production vendor.

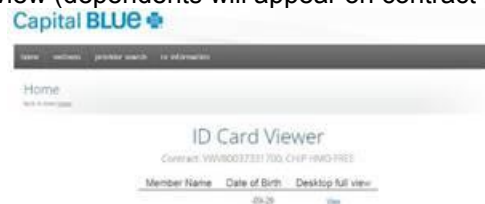
- This feature is another important reason why a member should be encouraged to establish a secure member account on capbluecross.com.
- Contract holders can also access their dependents' cards through this feature.
- Members can screenshot images of their card or store photos of their card in the Capital BlueCross app.

Instructions for Members to access this feature

1. Log into capbluecross.com, and click View/Print ID Card:



2. Select member cards to view (dependents will appear on contract holder's view):



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3. Depending upon how members visit the site will determine the image of the card they see:

From a personal computer – PDF of card

From tablet or smartphone – Card image

ID #		Group #		Plan
717-627-3108	Lab TP	Primary Care Physician	\$0	Plan 361
Rubik 064336	RAPCN ADV	Specialist	\$0	
RuGey RUCAP		Urgent Care	\$0	
		Emergency Room	\$0	

BlueCross Central
BlueCross Texas

Questions

Contact your Preferred Agent with any questions. Thank you.

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