



Incorrect Copays on Individual Product ID Cards

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Message

Some of the 2016 Individual Product Member ID cards that were recently sent to renewing members and new 2016 members contained 2015 copay information in error.

This is being corrected and new ID cards will be reissued to the impacted members. The new ID card slab will contain a message asking members to replace their 2016 cards with the new one.



Questions

Contact your Preferred Agent with any questions. Thank you.

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