



# IMPORTANT INFORMATION ABOUT YOUR PRESCRIPTION DRUG PLAN

Understanding how your plan works can save you time and money. Before purchasing medications, visit [capbluecross.com/Members/PharmacyInformation](https://capbluecross.com/Members/PharmacyInformation) to:

- Read the Guide to Rx Benefits (choose the option for the Healthy Benefits Selectively Closed Formulary)
- View the medications listed on the Selectively Closed Formulary
- Learn about important plan features—those noted here and others, such as prior authorization requirements and quantity limits

## Advanced Choice Network

The highest level of coverage for retail purchases is available at pharmacies in the Advanced Choice Network. This national network includes thousands of chain and independent pharmacies. CVS/pharmacy and Walmart, Target™, and Kmart® pharmacies are among those in the Advanced Choice Network, while Rite Aid and Walgreens are not in the network.

To find out if your pharmacy participates:

- Check with the pharmacy
- Visit [capbluecross.com/Members/PharmacyInformation](https://capbluecross.com/Members/PharmacyInformation) to view the Advanced Choice Network pharmacy directory or click *Find a Provider* on the [capbluecross.com](https://capbluecross.com) home page
- Call CVS/caremark™ Customer Service at **800.585.5794**

Register for your personal and secure member page at [capbluecross.com](https://capbluecross.com), on or after your effective date of coverage. From there you can start and refill mail service medications, view your prescriptions history, check drug costs, and much more.



## Maintenance Choice

### Delivery or Pick-Up

If you are taking a maintenance\* medication, you can choose to receive your 90-day supplies through mail order or pick them up at a CVS/pharmacy near you. Whether you choose delivery or pick up, you will pay the same amount. You get both convenient retail access and mail-order prices.

### Limit on 30-Day Fills for Long-Term Medications

Your plan allows for a limited number of 30-day fills of maintenance medications at any pharmacy in the Advanced Choice Network. After that, your plan covers maintenance medications only if you have 90-day supplies filled through mail order or at a CVS/pharmacy. If you continue to have 30-day supplies of maintenance medications filled at a retail pharmacy, your plan will not pay for them.

Remember, you can avoid paying more for your 90-day supplies of maintenance medications by having them filled through mail order or at a CVS/pharmacy.

### Starting Mail Service

Sign up for mail service after registering for your secure member page at [capbluecross.com](http://capbluecross.com). You can download a form for sending prescriptions yourself, or you can have CVS/caremark contact your doctor for prescriptions. Or, call CVS/caremark Customer Service to get started.

## Generic Substitutions

Generic substitution programs help reduce out-of-pocket costs and contain the rising costs of prescription drug benefits. Your 2016 prescription drug plan includes the mandatory substitution of a brand-name product with a generic drug. If a generic drug is available and you obtain a brand-name drug, even if your doctor requests the brand as necessary, you will be charged the brand-name cost share plus the difference in cost between the generic and brand-name medication.



Capital BlueCross partners with CVS/caremark, an independent pharmacy benefit manager, to administer your prescription drug plan.

If you have questions about prescription drug coverage, call:

### CVS/caremark Customer Service

**866.236.1069 (TTY: 711)**

**Available 24 hours a day,  
seven days a week**



[capbluecross.com](http://capbluecross.com) | [capitalbluestore.com](http://capitalbluestore.com)

\* A maintenance medication is taken regularly for chronic conditions or long-term therapy. A few examples include medications for managing high blood pressure, asthma, diabetes, or high cholesterol.

Refer to your certificate of coverage on your secure member page at [capbluecross.com](http://capbluecross.com) for specific terms, conditions, exclusions, and limitations relating to coverage. To determine coverage for a medication, refer to the Guide to Rx Benefits (Selectively Closed Formulary) or call CVS/caremark Customer Service.

On behalf of Capital BlueCross, CVS/caremark™ assists in the administration of our prescription drug program. CVS/caremark is an independent pharmacy benefit manager.

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